

**Narrator:** This is the ESB Level 1 - B2 Certificate in ESOL International All Modes

### Listening Part One

I'm going to give you the instructions for this part of the test. You will hear this sound (bleep) at the start of each piece. Remember to transfer your answers to the Optical Mark Form before the end of the exam. Now open your question paper and look at Part 1 of the Listening section.

You will hear a teenage boy (Fred) and a girl (Jenny), discussing the kind of job the girl would like to do in the future.

For questions 1 – 10, mark each statement True (T) or False (F).

You will hear the recording TWICE.

You now have one minute to read the questions for Part 1. (Bleep after one minute).

### A FUTURE WITH ANIMALS

Jenny: Hi Fred! Did you have a good day at school?

Fred: Oh hi Jenny! Yeah, not bad. What about you?

Jenny: Well, the morning was a bit boring, but then in the afternoon we were given a presentation by the career's officer, Mr Grey.

Fred: What did he talk about exactly?

Jenny: Well, he was supposed to give us ideas about the kinds of job we may be interested in when we leave school.

Fred: That sounds rather dull. And why talk about that now? We have at least another two years of study to get through – probably more if we go to university!

Jenny: Mmm, I didn't really want to go at first, but in fact he was quite funny, and he told us some interesting stories about different jobs. And I realise now that we should focus on those subjects which will be the most useful for our future.

Fred: Yeah, right! I still think it's a bit too soon! Anyway, have you decided what you want to be doing five years from now?

Jenny: Not exactly, but I fancy working with animals.

Fred: You mean that you want to work in a zoo? I thought you were afraid of animals with big teeth! Somehow, I can't imagine you cleaning out the lion's cage! And there'd be snakes too – you'd be terrified!

Jenny: OK, so maybe not zoo work then. Actually I was thinking of working with small animals, such as dogs and cats.

Fred: I have a great idea - you could open a dog beauty salon.

Jenny: A what?

Fred: A dog beauty salon! Dog owners take their pets there for a shampoo and trim or to have their claws cut. And the really cute dogs come out with red ribbons tied in their fur!

Jenny: No way! I'd never work in such a place! The poor creatures look ridiculous. No, I think I'd like to work in a dog and cat rescue centre. You know, a kind of home for lost animals.

Fred: That sounds very romantic, but I bet it's really hard work. Think of all that cleaning. You hate cleaning!

Jenny: Well, I hate cleaning my bedroom but that's totally different to cleaning up after animals. I love looking after animals.

Fred: Mmm, I'm not convinced that it's the job for you. And more importantly, in my opinion, you wouldn't earn very much money either. Why don't you be an accountant? It's a very well-paid job.

Jenny: Because money isn't everything. I want to do something useful with my life!

Fred: So, why not train to be a vet? You could work with animals **AND** earn a good salary.

Jenny: I suppose that's a possibility. But it'd mean studying for years at university, wouldn't it? It'd seem an awfully long time.

Fred: But surely that's a good thing! University life is supposed to be fun as well as hard work. Just think of all the people you'd meet and the parties you'd go to.

Jenny: I guess so, though it'd still be ages before I got a job. Also, I'm not very good at science subjects and I failed my biology exam last year. I'm really not sure if I'm clever enough to be a vet.

Fred: Of course you are.....you'll just have to work a lot harder that's all!

**Pause 3 seconds**

**Narrator: Now listen again.**

**Please repeat Part One here**

**Pause 3 seconds. Bleep**

**Narrator: That is the end of Listening Part 1. Now please turn to Part 2.**

**Narrator:** Part 2, Section A. You will hear a conversation between a travel agent and a man called Steve, who wants to book a hotel room for a weekend trip to London.  
For questions 11 – 15, decide which is the correct answer A, B or C.  
You will hear the recording TWICE.  
You now have one minute to read the questions for Section A. **(Bleep after one minute.)**

### A WEEKEND IN LONDON

- Travel Agent: Good afternoon. How can I help you?  
(Female)
- Steve: Good afternoon. I'd like some information on weekend breaks in London, please.
- Travel Agent: Certainly! Please take a seat. Now, when would you like to go?
- Steve: Errm, I was thinking of the last weekend in July.
- Travel Agent: OK....Are you flexible about that date?
- Steve: Not really. It's our wedding anniversary you see, and the trip is a surprise for my wife.
- Travel Agent: Oh, how lovely! My husband usually needs reminding about our anniversary.
- Steve: Well, I forgot one year and I got into so much trouble that I've never done it since!
- Travel Agent: I can imagine! Anyway, how many nights are you planning on staying in London?
- Steve: Two nights; Friday and Saturday.
- Travel Agent: And do you have any preferences regarding the location?
- Steve: Somewhere that's not too noisy! Though, we need to be central, near to good restaurants and also convenient for places of interest.
- Travel Agent: So, let's have a look at some hotels around the Kensington area. It's well-positioned for all the main attractions and entertainment places, and fairly quiet. I'll just get a brochure off the shelf. ....OK, there are different price ranges of course, but all of these hotels are recommended by our company.
- Steve: Great! This one looks rather smart. How much does it cost to stay there?

Travel Agent: The Japanese Garden Hotel? Let me see....mmm it's one hundred and fifty pounds for a double room per night. Breakfast is included and all the rooms are individually designed.

Steve: Sounds interesting and the price isn't too bad for London I suppose! What about this one – 'The Park Hotel'?

Travel Agent: Err that's a little more expensive- a double room costs two hundred and fifty pounds!

Steve: You must be joking! That's an awful lot of money!

Travel Agent: Well, we have some cheaper options, but the locations may not be so quiet.

Steve: Mmm, I see. I think I've decided on the Japanese Garden. It seems to offer something special, without breaking the bank!

Travel Agent: Good choice! I'm sure you'll be satisfied. Now, would you be interested in this week's special offer for an evening river cruise. The price is thirty pounds each, including dinner.

Steve: Err, that sounds quite romantic, especially on a warm summer's evening... but boats make my wife feel sick. Maybe I'd better take her to the theatre or something instead.

Travel Agent: Yes, perhaps that'd be wiser! I can book tickets for a musical, an opera or a ballet....any major performance in fact.

Steve: Well definitely not ballet...I can't think of anything worse! Let me find out what's on and think about the best option.

Travel Agent: No problem! I'll give you some information and you can call me whenever you decide. Shall I book the hotel for you now though?

Steve: Yes please. Err, you do accept credit cards, don't you?

**Pause 3 seconds**

**Narrator:** Now listen again.

**Please repeat Part 2, Section A here**

**Pause 3 seconds. Bleep**

**Narrator:** Part 2, Section B. You will hear Mr Hargreaves, the director of Hargreaves's Department Store giving a talk about the opening of a new store.

For questions 16 – 20, decide which is the correct answer A, B, or C. You will hear the recording TWICE.

You now have one minute to read the questions for Section B. **(Bleep after one minute.)**

## A NEW SHOPPING EXPERIENCE

Presenter: Good afternoon everyone, and thanks for coming. We're very lucky to have Alan Hargreaves with us today to talk about the opening of a brand new Hargreaves store here in Kingsbridge. So, please welcome Mr Hargreaves!

**[Applause]**

Mr Hargreaves: Good afternoon ladies and gentlemen, and thank you for such a warm welcome! I am very pleased to be here with you this afternoon, and hope that this brief talk will give you some ideas about our new store.

So, let's begin. As you know, Hargreaves is a family owned company with five stores in the North of England. This new store in Kingsbridge will be our sixth, and also our largest! It'll be situated at the end of Market Street, near the train station. The building will be surrounded by gardens with seats for tired shoppers to have a rest. **[Ripple of muted laughter.]** We're planning on having an outdoor coffee bar too. There'll be a car park behind the store and the whole area will have good street lighting and, of course, disabled access. Our new store will really bring this part of the town to life!

Now, let me tell you a little about the interior space. The aim is to provide a spacious and pleasant shopping environment with a light and relaxing atmosphere. The store will be on four floors with escalators, stairs and glass lifts. There'll be large windows letting in natural light and 'rest areas' where our customers can sit down on comfortable sofas. There'll be two places to eat in the store. On the ground floor you'll find a cafe for drinks and light snacks. On the fourth floor, 'The Rooftop Restaurant' will serve a range of meals and have a licensed bar. With its spectacular views over the town, this restaurant should be a real attraction for our customers.

Hargreaves is famous for providing excellent value for money, and sells high quality products at reasonable prices. The company's buyers travel the world looking for unusual items so Hargreaves always has something different to offer.

On the ground floor there'll be cosmetics, perfumes and accessories and also the Children's Department. This will be conveniently positioned at the rear of the store, offering easy car park access for mums with pushchairs. Ladies' clothes will be on the second floor, and these will include a 'designer' dress

section and luxury wedding dresses. The third floor will be devoted to menswear. There'll be an exciting sports section on this floor too. Finally, household goods will all be on the fourth floor, along with our 'gift' selection. We offer free gift-wrapping too and can organise delivery to UK addresses.

So, I'm afraid that was rather brief, but I think that I've covered the basic details. Now, do you have any questions?

**Pause 3 seconds**

**Narrator:** Now listen again.

**Please repeat Part 2, Section B here**

**Pause 3 seconds. Bleep**

**Narrator:** That is the end of the listening section. Do not forget to transfer your answers to the Optical Mark Form before the end of the examination. You will not be given extra time to do this.

**You may now continue with the rest of the exam.**